



Manage People Performance Overview

How long is this course?

The course should take you approximately between 8-10 hours to read through all sections, watch each of the video clips, as well as complete the quizzes. It will depend on your rate of learning and may be longer or shorter. Please be aware of this when you are claiming points.

Outcomes

At the completion of this program, participants will be able to:

After completing the program, you should be able to:

1. Understand the framework for managing performance
2. Delegate tasks
3. Develop individuals
4. Develop skills
5. Monitor performance
6. Provider feedback
7. Coach and mentor

