



# Coaching and Mentoring in a Health Setting

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Starting work in a health setting, whether it be a hospital, clinic or allied health related area, can be daunting. The need of the client becomes paramount to each person's role in terms of empathy, support and customer service, whilst also acting within the confines of their own role, within a professional environment.

This is where senior personnel who have worked within a health setting, can contribute enormously to helping newcomers understand the importance of their role and how they can support both the needs of the client, whilst serving the needs of the organisation.

This module supports the understanding of the role of both coaching and mentoring within a work setting and what simple thing can be done to support personnel.

## **Who is it for?**

Anyone in a health setting who wishes to coach or mentor others within the organisation.

## **How many CPD points?**

This module is worth 6 CPD points.



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